Clear and consistent communication between OGP administration, coaches, players and parents is a key determining factor to success and having a great club team experience. The below outline are our core standards and expectations for families as well as staff at OGP. We have all collectively committed to become a community to help guide and support the pursuit of your child's goals and dreams. Please take the time to read the following to ensure that we are all on the same page on your child's journey.

**COMMITMENT**

* Joining OGP is a five (5) month seasonal commitment.
* Our adidas H.S. program is a serious commitment and we expect a serious reciprocation of commitment.
* There are no refunds or pro-rating monthly or seasonal fees to players who decide to quit mid-season.
	+ The next/following billing month/installment will be deducted from players accounts who quit mid-season. Seasonal payments will not be refunded or pro-rated.
* Some refund exceptions are made for injury or moving out of state etc.
* Injury Policy: In order to receive a partial refund of dues paid, a player must have missed at least one (1) full month of the club season.

**EXPECTATIONS**

* Player growth and development is our top priority. Our coaches take pride in this deliverable.
* Coach expectations:
	+ Be professional and dedicated - on-time, prepared, focused, passionate, committed to the program, team and players, in that order.
	+ Value the team, build chemistry, teach the game
	+ Help players improve while enhancing leadership and positive character traits as young men and women.
* Parents expectations:
	+ We need your support.
	+ We need commitment, including strong two way communication with coaches.
* Non-Negotiables / Zero Tolerance Policy:
	+ No sideline coaching
	+ No yelling or negative interactions with referees, opposing players or coaches
	+ Be professional, understanding and courteous.
	+ **Conduct yourself as if this is your place of business!**
* Playing time is earned not given.
	+ Use the 24 hour rule when needing to discuss playing time following a game.
	+ Start with the coach first - players should be engaged from the start (accountability / responsibility).
	+ If the matter is not resolved, address it with the Location Director (inclusive of child and coach).

OGP strives to teach the importance of being a student first, work ethic, accountability, being a great teammate, an even better person, and ultimately how to compete at the highest level on and off the court. Helps us reinforce these standards to your child during your time at OGP.

Sincerley,



Miguel Bennett | President, Open Gym Premier 